

Test process evaluation and improvement

- Improve team communication
- Increase productivity
- Improve team dynamics
- Increase project cost savings

Collaborative interaction

Our aim is to improve the working relationship between business analysts, testing, development and stakeholder teams.

Where trust and mutual respect develop between teams an environment can be created where the teams work together in a collaborative rather than combative manner.

Reduce project costs with improved team interactions



Team communication

- Develop trust
- Reduce 'us' and 'them' attitude

Improve team dynamics

- Develop collaboration between teams
- Create and retain product and corporate knowledge
- Develop sense of ownership

Increase productivity

- Decrease learning curve by utilizing product knowledge
- Decrease turnaround time for defect identification to fix
- Develop effective and efficient teams

Reduce project costs

- Increase ability to complete project on time
- Reduce training required
- Reduce development and maintenance costs

Everything really interesting that happens in software projects eventually comes down to people

James Bach